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Community Survival Center

***CELEBRATING 39 YEARS
OF SERVICE TO OUR
NEIGHBORS IN NEED***

***ANNUAL REPORT
YEAR ENDED
JUNE 30, 2022***

This annual report is in memory and thanksgiving of Emily Hayden

Emily was a member of our board of directors for many years, serving as Treasurer until June 2021. She had the ability to focus a discussion with one probing question or comment, which often resulted in better board decisions overall. But Emily's contributions to the Community Survival Center didn't stop there. She rolled up her sleeves and volunteered in so many other areas, from fund raising to sweeping the floor! She believed in the mission.

These are Emily's words: "I loved volunteering, sorting, hanging, goofing around with the staff AND the Board, and keeping up with the DRAMA of all the goings-on. Like everyone else, I had some customer-friends, and I still think of them. I will be praying for you all as you navigate the Recovery From 2020, and God will take care of the details, as he always has."



Rest In Peace good and faithful servant.

BOARD OF DIRECTORS
2021/2022

Susan Baldwin – President; Retired Vice President, Citizens Bank; Longmeadow resident; Member since 2006

Ronald Hokanson – Vice President & Treasurer; Social Worker at Ludlow High School; Indian Orchard resident; Member since 2013

Gloria Bourbeau – Secretary; Retired Teacher, Springfield Public Schools; Ludlow resident; Member since 2012

Dennis Bunten – Retired teacher, Ludlow Public Schools; Ludlow resident; Member since 2017

George Flanagan – Retired Retail Executive; East Longmeadow resident; Member since 2020

Normand Grondin – Deacon at St. Elizabeth Parish; Owner of Spirit Among Us, Catholic Book Store; Springfield resident; Member since 2014

Emily Hayden – Retired Bookseller; Wilbraham resident; Member since 2008

Sandy Paquin – Staff Assistant, Baystate Medical Center; Ludlow resident; Former Board Member 2005-2012; Current Member since 2017

Mary Cassidy – Executive Director since 2016

The mission of the Community Survival Center is to relieve hunger in our community by providing emergency food to individuals and families in times of need.

Our vision is a community where everyone has enough to eat.

Our values are to maintain the dignity of each individual and to treat everyone with respect.

The purpose of the Community Survival Center is to help those who are hungry.

Our Emergency Food Pantry is now open Monday through Thursday from 9:30 to 4:15. The Thrift Shop and the Fill a Bag Program are open Monday through Thursday from 9:00 to 3:00. Donations are accepted Monday through Thursday from 8:30 to 4:30. The discrepancies are because we have several food deliveries in the morning and all food coming into the Center is weighed, checked for expiration dates, and placed on the shelves. We don't have the necessary staff or volunteers to keep the shops open later and closing at 3:00 gives us time to sort, hang, and restock.

Mentioning food deliveries, we have to acknowledge a wonderful volunteer from Ludlow who picks up three mornings a week at all the area Cumberland Farms as well as the Ludlow Big Y. And we have to thank the Cumberland Farms and the Ludlow Big Y for donating so much to help feed people in need. There are also several volunteers from the Rotary Club of Wilbraham-Hampden who pick up at the Big Y in Wilbraham early mornings.



I would be seriously remiss if I didn't mention the volunteers from Rachel's Table. This group is a program of the Jewish Federation of Western

Massachusetts. Their volunteers collect food from area grocery stores and deliver it to us as well as to other Emergency Food Pantries, soup kitchens, and shelters throughout the area. Rachel's Table organized this fun donation for us.



We were given some gift cards from the generous folks at Ocean State Job Lot, which allowed us to purchase some necessary office items and some things for the staff break

room. The break room is more of a space. The one thing we don't have much of at the Center is room.

The Center was awarded several grants this year:

- The Department of the State Treasurer provided Earmark Funds
- Ludlow Elks gave us a Gratitude Grant
- Allied World provided us with a grant to match an employee contribution
- The Federal Emergency Management Agency, through their Emergency Food and Shelter Program, gave us money for food
- The Food Bank of Western Massachusetts provided funds to purchase new shelving units and other items for the Pantry.

Many groups, businesses, and individuals held fundraising events for the Center, and we are so grateful to them for all their help. There were some unique fundraisers including a very talented person who crocheted rugs out of bedsheets and sold them to help the Center; Big Y and Stop and Shop both helped via their Community Bag Programs; Stop and Shop also helped via their Bloomin 4 Good sales; the Exit 7 Players in Ludlow asked for food and monetary donations at one of their performances; the Wilbraham Democratic Town Committee raised funds at Inauguration Day; the Knights of Columbus Council #10195 held their Oktoberfest in person this year; Ludlow Cares; the Ludlow High School Students held a Penny

War; the Ludlow Lions; and the Wilbraham Turkey Trot. Thanks to all for their hard work.



The colors of these hand knitted hats and scarves are eye-popping and had to be included here. Thanks to the wonderful librarians at the Indian Orchard Library, for donating these items during the cold weather months. Many of the children who use the Pantry services are kept warm because of these donations. Many thanks to all the creative and crafty donors.

INCOME & EXPENSES FY2022

EXPENSES

Salaries	\$168,296.00
FICA & Medicare	\$14,403.00
Property Taxes	\$1,874.00
Storage Rental	\$1,600.00
Utilities	\$7,920.00
Telephone & Internet	\$3,382.00
Office Supplies	\$844.00
Postage	\$232.00
Liability Insurance	\$9,394.00
Personnel Support	\$4,229.00
Repairs & Maintenance	\$7,320.00
Disposal Costs	\$9,269.00
Food Purchases	\$5,320.00
Program Supplies & Support	\$2,998.00
Professional & Payroll Services	\$4,037.00
Miscellaneous	\$769.00
Fees & Dues	\$125.00
Equipment	\$4,582.00
Sales Tax	\$1,182.00
TOTAL EXPENSES	\$247,776.00

INCOME

Individuals	\$49,881.00
Fill a Bag Program	\$29,817.00
Thrift Shop	\$65,915.00
Churches	\$32,957.00
Groups	\$14,450.00
Businesses	\$16,700.00
Fundraisers	\$9,213.00
Grants	\$21,646.00
Other	\$7,947.00
Interest	\$227.00
TOTAL INCOME	\$248,753.00

DAILY OPERATING FUNDS

Berkshire Bank Non-Profit NOW Ck	\$4,209.00
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MONIES HELD IN RESERVE

Berkshire Bank Business Money Market	\$140,404.00
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**FOOD DONATIONS DISTRIBUTION
FY 2021-2022**

PANTRY DONATION

Garden in lbs.	159
Bread & Pastries in lbs.	30,456

PURCHASED FOOD IN LBS.	4,202
MEFAP	1,988
MISC. FOOD BANK ITEMS	90
FOOD DONATIONS	98,120
TOTAL PANTRY FOOD ITEMS	104,400
TOTAL INCOMING FOOD	134,856

EMERGENCY FOOD

POUNDS USED	58,271
Families/Households	522
Adults	800
Children	549

PRESCHOOL PROGRAM

POUNDS USED	1,719
Families	34
Children	35

SENIOR FOOD PROGRAM

POUNDS USED	48,107
Families/Households	554
Adults	654

TRASH IN POUNDS	12,793
TOTAL POUNDS DISTRIBUTED	120,890
NEW FAMILIES	81

**CURRENT CONTRIBUTORS
FY2021-2022**

INDIVIDUALS	\$49,881.00
MONTHLY PLEDGES	\$10,025.00
PROGRAM GENERATED	\$29,817.00
CHURCHES	\$32,957.00
MONTHLY PLEDGES	\$2,400.00
ST. ELIZABETH PARISH	\$13,599.00
GROUPS	\$14,450.00
BUSINESSES	\$16,700.00
FUNDRAISERS	\$9,213.00
THRIFT SHOP	\$65,915.00
GRANTS	\$21,646.00
Allied World	\$2,000.00
FEMA/EFSP	\$9,016.00
Food Bank of Western Mass	\$1,130.00
Ludlow Elks Gratitude Grant	\$2,000.00
MA Dept. of State Treasurer	\$7,500.00
OTHER	\$7,947.00
INTEREST	\$240.00
TOTAL CONTRIBUTIONS	\$248,753.00

Without your support we would not be able to serve people in need throughout our service area. Our programs are self-sustaining through the support of the community. You put the *Community in Community Survival Center*. Thank you!

Thanks to all who provided financial support via donations, fundraising events, and grant funding during Fiscal Year 2022. Your contributions help with operating expenses like keeping the lights, keeping the freezers and refrigerators running, utility costs, maintenance and repairs, insurance, staffing, disposal costs, of course food costs, and much more. Thank you!

More than 90% of the food we distribute is donated. These Food Donation Donors collected at least 500 pounds for the Center, many collected thousands of pounds this past year. If the list included every food donor, this document would be many, many more pages.

- Big Y, Ludlow
- Big Y, Wilbraham
- Brown Bag, Indian Orchard
- Christ the King Epiphany
- Cumberland Farms Center Street
- Cumberland Farms East Street
- Cumberland Farms West Street
- Cumberland Farms Indian Orchard
- Cumberland Farms, Wilbraham
- Evangelical Covenant Church
- First Church in Ludlow
- Hampden Senior Center
- Ludlow Senior Center
- National Association of Letter Carriers
- Rachel's Table
- St. Catherine of Siena Parish
- St. Cecilia's Parish
- St. Elizabeth Parish
- Stop & Shop, Boston Road

We are so grateful for everyone's help. We are also extremely grateful to our wonderful, dedicated volunteers, and thanks to the volunteers who chose to return to the Center after the pandemic. We couldn't serve the public without these amazing people.