

COMMUNITY
SURVIVAL CENTER

— SINCE 1983 —

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www.communitysurvivalcenter.org

*Community Survival
Center*

***CELEBRATING 40 YEARS
OF SERVICE TO OUR
NEIGHBORS IN NEED***

***ANNUAL REPORT
YEAR ENDED
JUNE 30, 2023***

BOARD OF DIRECTORS

2022/2023

Susan Baldwin – President; Retired Vice President, Citizens Bank; Longmeadow resident; Member since 2006

Ronald Hokanson – Vice President & Treasurer; Social Worker at Ludlow High School; Indian Orchard resident; Member since 2013

Gloria Bourbeau – Secretary; Retired Teacher, Springfield Public Schools; Ludlow resident; Member since 2012

Dennis Bunten – Retired teacher, Ludlow Public Schools; Ludlow resident; Member since 2017

George Flanagan – Retired Retail Executive; East Longmeadow resident; Member since 2020

Normand Grondin – Deacon at St. Elizabeth Parish; Owner of Spirit Among Us Store; Springfield resident; Member since 2014

Fran Selva – Retired Parish Secretary; Wilbraham resident; Member since 2022

Noemi Arguinzoni-Jimenez – Springfield resident; Member since 2023

Mary Cassidy – Executive Director since 2016

The mission of the Community Survival Center is to relieve hunger in our community by providing emergency food to individuals and families in times of need.

Our vision is a community where everyone has enough to eat.

Our values are to maintain the dignity of each individual and to treat everyone with respect.

The purpose of the Community Survival Center is to help those who are hungry.

In our 40 years we have distributed almost four million pounds of food (3,859,507 lbs.) to just over one million people (1,160,927). We celebrated 40 years in service by making some needed changes. We lowered the age for seniors to visit the Pantry from 65 to 60. We have made changes to the shops and continue to make changes to make each shopping experience better.

The Emergency Food Pantry is open Monday through Thursday from 9:30 to 4:15. The newly expanded Thrift Shop is open Monday through Thursday from 9:00 to 3:00. Donations are accepted Monday through Thursday from 8:30 to 4:15. The discrepancies are because we have several food deliveries in the morning and all food coming into the Center is weighed, checked for expiration dates, placed on the shelves, or loaded into fridges and freezers. We don't have the resources necessary to keep the shop open later and closing at 3:00 gives us time to sort, hang, and restock.



Mentioning food deliveries, we have to acknowledge and thank Mike, a wonderful guy from Ludlow, who has been volunteering with us for 4 years. Mike picks up donated food three mornings a week at all the area Cumberland Farms as well as the Ludlow Big Y and the Boston Road Stop and Shop. He has a big smile and a greeting for everyone, so if you see him while doing your shopping, be sure to say hello.

And we have to thank the Cumberland Farms, the Ludlow Big Y, and the Boston Road Stop and Shop for donating so much to help feed people in need. There are also several volunteers from the Rotary

Club of Wilbraham-Hampden who pick up at the Big Y in Wilbraham early mornings. We also thank the Wilbraham Big Y for everything they donate.

I would be seriously remiss if I didn't mention the volunteers from Rachel's Table. This group was a program of the Jewish Federation of Western Massachusetts but is now their own nonprofit. Their volunteers collect food from area grocery stores, caterers, and bakers and then deliver it to us as well as to other Emergency Food Pantries, soup kitchens, and shelters throughout the area.

Most importantly are the many, wonderful volunteers who give their time each week to the Center. Whether helping stock shelves and check expiration dates on

food for the Pantry; hanging clothes in the Donation Room; or helping customers in the shops, we couldn't manage without them.



And a special thanks to our dedicated Board of Directors for attending monthly meetings, helping at various food drives, supporting functions; and generally working strategically to guide the Center forward.

The Center was awarded several grants this year:

- The Department of the State Treasurer provided Earmark Funds
- The Federal Emergency Management Agency, through their Emergency Food and Shelter Program, gave us money for food
- The Food Bank of Western Massachusetts provided funds to purchase new shelving units for the Pantry
- Ludlow Lodge of Elks awarded funds for general operating purposes
- Thrivent/Hinkampers, a financial services organization, provided funds for the Pantry.

Many groups, businesses, and individuals held fundraising events for the Center, and we are so grateful to them for all their help. There were some unique fundraisers; Big Y and Stop and Shop both helped via their Community Bag Programs; Stop and Shop also helped via their Bloomin 4 Good sales; Healthcare Ludlow donated proceeds from a basket raffle; the Knights of Columbus Council at St. Cecilia Parish held a Mystery Theater Dinner; Shatz, Schwartz, and Fentin had a Jean 4 Charity Day at their office. Other fundraisers included Minnechaug High School Student Council; United Rentals; Wilbraham Democratic Town Committee; Wilbraham Garden Flower Arrangers; and the Wilbraham Lions.

INCOME & EXPENSES FY2023

EXPENSES

Salaries	\$188,195.00
FICA & Medicare	\$15,666.00
Property Taxes	\$1,856.00
Storage Rental	\$2,700.00
Utilities	\$8,158.00
Telephone & Internet	\$4,192.00
Office Supplies	\$672.00
Postage	\$0.00
Liability & Workers Comp Insurance	\$10,643.00

Personnel Support	\$3,931.00
Repairs & Maintenance	\$2,964.00
Disposal Costs	\$12,030.00
Food Purchases	\$11,926.00
Program Supplies & Support	\$2,793.00
Professional & Payroll Services	\$4,478.00
Miscellaneous	\$3,737.00
Fees & Dues	\$125.00
Equipment	\$0.00
Sales Tax	\$1,200.00
TOTAL EXPENSES	\$275,130.00

INCOME

Individuals	\$49,596.00
Fill a Bag Store	\$36,099.00
Thrift Shop	\$74,003.00
Churches	\$35,775.00
Groups	\$8,936.00
Businesses	\$19,325.00
Fundraisers	\$11,973.00
Grants	\$18,516.00
Other	\$4,675.00
Interest	\$364.00
TOTAL INCOME	\$259,262.00

DAILY OPERATING FUNDS

Berkshire Bank Non-Profit NOW Ck	\$6,489.00
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MONIES HELD IN RESERVE

Berkshire Bank Business Money Market	\$140,440.00
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FOOD DONATIONS DISTRIBUTION FY 2023

PANTRY DONATION

Garden in lbs.	965
Bread & Pastries in lbs.	32,046

PURCHASED FOOD IN LBS.	4,366
MEFAP	6,008

MISC. FOOD BANK ITEMS	1,861
FOOD DONATIONS	77,212
TOTAL PANTRY FOOD ITEMS	89,447
TOTAL INCOMING FOOD	122,458

EMERGENCY FOOD	
POUNDS USED	62,258
Families/Households	719
Adults	1,087
Children	754

PRESCHOOL PROGRAM	
POUNDS USED	1,764
Families	30
Children	37

SENIOR FOOD PROGRAM	
POUNDS USED	40,101
Families/Households	561
Adults	700

TRASH IN POUNDS	13,884
TOTAL POUNDS DISTRIBUTED	118,006
NEW FAMILIES	142

CURRENT CONTRIBUTORS FY2023

INDIVIDUALS	\$49,596.00
MONTHLY PLEDGES	\$12,075.00
PROGRAM GENERATED	\$36,099.00
CHURCHES	\$35,775.00
MONTHLY PLEDGES	\$2,400.00
ST. ELIZABETH PARISH	\$27,728.00
GROUPS	\$8,963.00
BUSINESSES	\$19,325.00
FUNDRAISERS	\$11,973.00
THRIFT SHOP	\$74,003.00
GRANTS	\$18,516.00

FEMA/EFSP	\$10,000.00
Food Bank of Western Mass	\$518.00
Ludlow Lodge of Elks	\$4,000.00
MA Dept. of State Treasurer	\$7,498.00
Thrivent/Hinkampers	\$500.00
OTHER	\$4,675.00
INTEREST	\$364.00
TOTAL CONTRIBUTIONS	\$259,289.00

Our programs are self-sustaining through the support of our community. You are the *Community in Community Survival Center*. Thank you!

Thanks to all who provided financial support via donations, fundraising events, and grant funding during Fiscal Year 2023. Your contributions help with operating expenses like keeping the lights on, keeping the freezers and refrigerators running, utility costs, maintenance and repairs, insurance, staffing, disposal costs, of course food costs, and much more. Thank you!

More than 90% of the food we distribute is donated. These Food Donation Donors collected at least 500 pounds for the Center, many collected thousands of pounds this past year. I am sorry that we cannot list each and every one.

- Big Y, Ludlow
- Big Y, Wilbraham
- Brown Bag, Indian Orchard
- Christ the King Epiphany
- Church of Jesus Christ of Latter Day Saints
- Cumberland Farms Center Street
- Cumberland Farms East Street
- Cumberland Farms West Street
- Cumberland Farms Indian Orchard
- Cumberland Farms, Wilbraham
- Evangelical Covenant Church
- Federated Community Church of Hampden
- First Church in Ludlow
- Hampden Senior Center
- Minnechaug High School



- Rachel's Table
- Mary Salva
- St. Catherine of Siena Parish
- St. Cecilia's Parish
- St. Elizabeth Parish
- Stop & Shop, Boston Road
- United Rentals

Thanks for another year working to help people in need.